

Wednesday , March 18, 2020

**We are your best travel companion** and want to alleviate your travel worries during the coronavirus outbreak. We will be updating this information continuously so we invite you to be checking it regularly or reach out to us if you have any additional questions.

**Here are the measures we are taking to do our part in preventing the spread of Covid-19 (based on health authorities' recommendations):**

- Our restaurant is a place where our guests love to gather. Temporarily, we will be rearranging our tables to ensure proper distancing and will be highly encouraging room service.
- Our gym, wet areas and meeting rooms will be closed until the situation is normalized.
- Our laundry will be open from 8am - 6pm and will have limited access to ensure social distancing.
- Our business center will also have limited access and antibacterial soap will be provided for cleaning computers before and after every use.
- Regardless of your rate type, worry-free cancellations are now available on all reservations with stay dates up to 30 May 2020.
- Don't panic! We are keeping it clean! Our cleaning procedures were already of the highest standards anyways! However, public areas and elevators are cleaned and disinfected several times during the day, specially high-touch items such as door handles, buttons and restaurant tables.
- We will be implementing a strict no visitors policy. Only guests specified in reservation are allowed inside our venue.
- In case we have a suspected infection, protocols are already in place to deal with it properly. Communication will be immediate and clear to hotel guests and staff safeguarding the integrity and privacy of everyone.

Before you travel, please check the recommendations of your local health authorities and those of the country of destination. At Sites Hotel, we will be following all updates from the World Health Organization and local governments.

We understand you may feel hesitant to travel or book trips right now. Life has a way of changing our plans... the important thing is to never forget why we made them in the first place. Postpone, don't cancel! We will be here waiting to welcome you!



**Sandra Monroy**

Gerente Sites Group s.a.s